



This project is co-financed by the European Union
and the Republic of Turkey.

Technical Assistance for Developed Analytical Basis for Formulating Strategies and Actions towards Low Carbon Development



User requests

November 2018, Ankara



Ticketing

- e-mail to: support@emisla.com
- Unique ID
- Multiple EMISIA experts can engage
- Trace all answers and questions
- Use mailing system for communication

Requirement: Do not modify the subject

Some statistics

- 332 tickets since 2016
 - 111 in 2018 (so far)
 - 125 in 2017
 - 96 in 2016
- As many as 6 individual issues
- Approx 2 hours per ticket
 - max a full working day
 - max duration: a month
- Undergrad, Master, PhD, National Experts, Consultants

Topics

- Guidebook - 12
- COPERT 5 - 133
- COPERT 4 - 77
- CSL - 33
- Data - 36

Guidebook issues

- Help with Emission Factors
 - Understanding
 - Calculation
 - Errors
- Inspection and Maintenance effect
- Lub Oil consumption
- HDV emission factors (load, slope)
- Cold Start understanding

COPERT 4 issues

- Serial number
 - No longer exists in COPERT 5
- COPERT cost
- Error when opening files
 - Usually due to version update in COPERT and corresponding inventory file

COPERT 5 issues

- Error opening file
 - Bug addressed
- Biofuel CO₂
- PM, PM₁₀, PM_{2.5}, TSP, Tyre- Break- Surface wear
- Biofuel effect on energy consumption and emissions
- Vehicle type correlation with own data
- COPERT cost
- Help and methodology sources



This project is co-financed by the European Union
and the Republic of Turkey.

Technical Assistance for Developed Analytical Basis for Formulating Strategies and Actions towards Low Carbon Development



Thank you for your attention!

<http://www.lowcarbonturkey.org/>

