



This project is co-financed by the European Union and the Republic of Turkey.

Technical Assistance for Developed Analytical Basis for Formulating Strategies and Actions towards Low Carbon Development



User requests



EMISIA SA presentation

October 2019, Ankara



Ticketing

- e-mail to: support@emisia.com
- Unique ID
- Multiple EMISIA experts can engage
- Trace all answers and questions
- Use mailing system for communication

Requirement: Do not modify the subject

Some statistics

- 492 tickets since 2016
 - 129 in 2019 (so far)
 - 142 in 2018
 - 125 in 2017
 - 96 in 2016
- On average 6 thread exchange (2-52)
- On average 2 hours per ticket
 - max a full working day
 - max duration: a month
- Undergrad, Master, PhD, National Experts, Consultants

Topics

- Guidebook - 22
- COPERT 5 - 209
- COPERT 4 - 95
- CSL - 33
- Data - 61

Guidebook issues

- Help with Emission Factors
 - Understanding
 - Calculation
 - Errors
- HDV emission factors (load, slope)
- Cold Start understanding

COPERT 5 issues

- Error opening file
 - Bug addressed
- Biofuel CO₂
- PM, PM₁₀, PM_{2.5}, TSP, Tyre- Break- Surface wear
- Biofuel effect on energy consumption and emissions
- Vehicle type correlation with own data
- COPERT cost
- Help and methodology sources



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Thank you for your attention!

<http://www.lowcarbonturkey.org/>

